



Statutory Notice For Temporary Use Ban

Anglian Water gives notice that, pursuant to Sections 76 and 76A-C of the Water Industry Act 1991, it prohibits the uses of potable water supplied by it (that is water treated to drinkable standards), under a Temporary Use Ban (TUB), as set out below. Those subject to the TUB will be customers of Anglian Water and those in receipt of our water but who may be served by other companies such as New Appointments and Variations (NAVs) and water retailers.

This notice and further details concerning the prohibitions, current drought and water efficiency advice may be found on the website of Anglian Water here – www.anglianwater.co.uk/hosepipe

Water use restrictions will start on **Saturday 11 July at 01:01am** and will continue until further notification. The restriction will apply across the whole of Anglian Water's supply area (excluding Hartlepool) as shown in the map below.

Thank you for your support at this important time.



Prohibited Uses

The use of a hosepipe, including using sprinklers, pressure washers, dripper hoses, automatic irrigation systems and similar devices, is prohibited for the following (but note the exceptions section below):

1. Watering a garden using a hosepipe
2. Cleaning a private motor-vehicle (or a trailer for such a vehicle) using a hosepipe
3. Watering plants on domestic or other non-commercial premises using a hosepipe
4. Cleaning a private leisure boat using a hosepipe
5. Filling or maintaining a domestic swimming or paddling pool
6. Drawing water, using a hosepipe, for domestic recreational use (such as hot tubs)
7. Filling or maintaining a domestic pond (manmade or natural) using a hosepipe
8. Filling or maintaining an ornamental fountain (includes a cascade or any other display of moving water, and includes filling by permanent plumbing)
9. Cleaning walls, or windows, of domestic premises using a hosepipe
10. Cleaning paths or patios using a hosepipe
11. Cleaning other artificial surfaces using a hosepipe

Customers may still undertake the above activities (except activities 5 and 8) if they use mains water from a bucket or watering can (where this is feasible) or use water that is not sourced from the mains such as grey water, rainwater from a water butt or private boreholes.

These prohibited water uses are covered by section 76 of the Water Industry Act 1991.

Definitions

The following definitions apply:

- A **“hosepipe”** means anything designed, adapted or used to serve the same purpose as a hosepipe. This means that garden sprinklers and irrigation systems (outside of the exceptions), connected to the mains water supply, are all considered to be hosepipes, together with anything attached to them like pressure washers.
- **“Using a hosepipe”** includes drawing water supplied by the company through a hosepipe from a container; and filling a container with water supplied by the company by means of a hosepipe
- **“Garden”** includes a park, gardens open to the public, a domestic garden, a lawn, a grass verge, an allotment used for non-commercial purposes and any other green space
- **“Using a hosepipe for domestic recreational use”** includes operating water slides and other recreational equipment
- A **“business”** is defined as those which pay business rates
- A **“domestic property”** is those subject to council tax

Further definitions may be found in the Water Use (Temporary Bans) Order 2010, which is available at:

http://www.legislation.gov.uk/ukxi/2010/2231/pdfs/ukxi_20102231_en.pdf

Restrictions and Exceptions

You will not need to apply for an exception, but Anglian Water may question your use of an exception if reports of hosepipe usage are received or evidence of a hosepipe is detected.

An **automatic exception** will be applied to all restrictions for those customers who are on the Priority Services Register who are physically unable or who cannot make adjustments (due to health reasons) to use a watering can/bucket safely. If you are not on the Priority Services Register but feel you would be unable to make reasonable adjustments and would need to use a hosepipe, you will need to contact Anglian Water to be added to the Priority Service Register, this includes Blue Badge holders – anglianwater.co.uk/priority-services

Any person who contravenes any of these prohibitions is guilty of an offence and may be liable on summary conviction to a fine not exceeding £1,000.

Restricted Hosepipe Use (what you can't do)	Exception (pre-approved exceptions for certain categories of people or uses of water – if one of these applies to you then you can use your hosepipe for this reason)
Any restricted use	A hosepipe may be used by customers who are on the Priority Services Register who are physically unable or who cannot make adjustments (due to health reasons) to use a watering can/bucket safely. If you are not on the Priority Service Register but feel you would be unable to make reasonable adjustments and would need to use a hosepipe, you will need to contact Anglian Water to be added to the Priority Services Register, this includes Blue Badge holders – anglianwater.co.uk/priority-services
Any restricted use	Where using a hosepipe for any of the restricted purposes is required for unavoidable health and safety, such as removing or minimising any risk to human or animal health or safety or preventing or controlling the spread of causative agents or disease, this will not be restricted.
Any restricted use	Using a hosepipe where the welfare and/or health and safety of animals including fish is paramount will not be restricted.
Any restricted use	Using a hosepipe that is connected to a water butt or other recycled water storage system will not be restricted.
1. Watering a garden using a hosepipe A “garden” is a private or public garden, a lawn, a park; a grass verge; an area of grass used for sport or recreation; an allotment used for non-commercial purposes; and any other green space. A garden is not: • agricultural land	In this category the definition of “a garden” includes “an area of grass used for sport or recreation”. Therefore, it should be noted that watering areas of grass, which are used for sport or recreation, is covered by a statutory exception for health or safety only in relation to the active strip/playing area, not the entire ground. Hosepipes can be used to water food crops (including food trees) at domestic premises or private

• land used in the course of a business for growing any crops, fruits, vegetables or other plants for sale or commercial use • land used for National Plant Collection • a temporary garden or flower display (i.e. on show to the public for no more than 7 days) • plants in an outdoor pot or in the ground under cover (under cover being in a greenhouse, outbuilding or under a permanent canopy)	allotments, where this cannot be reasonably done by watering can. Hosepipes can be used to water saplings, trees, whips and hedging that have been planted within a 3-year window of the imposition of the TUB, where this cannot be reasonably done by a watering can or non-potable water. Hosepipes can be used to water newly laid turf for the first 28 days after it has been laid, where this cannot be reasonably done by watering can. This can only be done where the turf was laid prior to the TUB notice. A drip or trickle irrigation watering system can be used if: they are fitted with a pressure reducing valve and a timer; they are not handheld; they place water drip by drip directly onto the soil surface or between the soil surface without any surface runoff or dispersion of water through the air using a jet or mist.
2. Cleaning a private motor-vehicle (or a trailer for such a vehicle) using a hosepipe A “private motor-vehicle” does not include (1) a public service vehicle, as defined in section 1 of the Public Passenger Vehicles Act 1981 (c), and (2) a goods vehicle, as defined in section 192 of the Road Traffic Act 1988 (d). This includes: • Public bus • Any vehicles covered by an organisation’s “Goods Vehicle Operator’s Licence” • Military vehicles • Snow ploughs and gritters • Emergency service vehicles (including those used by gas, electricity, water and telephone companies) • Hearses and accompanying funeral cars • Recovery vehicles (only if they’re used exclusively for that purpose) • Tractors and agricultural vehicles ☒ Mobile exhibition vehicles • Catering vehicles • Mobile shops • Mobile medical screening vehicles • Any vehicle of over 3.5 tonnes gross plated weight or (where there is no plated	A hosepipe can be used in the course of a business to clean private motor vehicles where this is done as a service to customers and where this cannot be reasonably done using a bucket.

weight) an unladen weight of more than 1,525 kg to transport goods for hire or reward or in connection with a trade or business	
3. Watering plants on domestic or other non-commercial premises using a hosepipe Including plants in an outdoor pot or in the ground under cover (under cover being in a greenhouse, outbuilding or under a permanent canopy).	Hosepipes can be used for watering plants that are (1) grown or kept for sale or commercial use, or (2) that are part of a National Plant Collection or temporary garden or flower display. Hosepipes can be used to water food crops (including food trees) at domestic premises or private allotments, where this cannot be reasonably done by watering can. Hosepipes can be used to water saplings, trees, whips and hedging that have been planted within a 3-year window of the imposition of the TUB, where this cannot be reasonably done by a watering can or non-potable water. Hosepipes can be used to water newly laid turf for the first 28 days after it has been laid, where this cannot be reasonably done by watering can. This can only be done where the turf was laid prior to the TUB notice. A drip or trickle irrigation watering system can be used if: they are fitted with a pressure reducing valve and a timer; they are not handheld; they place water drip by drip directly onto the soil surface or between the soil surface without any surface runoff or dispersion of water through the air using a jet or mist.
4. Cleaning a private leisure boat using a hosepipe	Hosepipes can be used for cleaning any area of a private leisure boat which, except for doors or windows, is enclosed by a roof and walls. A hosepipe can be used to fill a water tank to be used for cleaning, cooking and sanitisation. A hosepipe can be used for maintenance or if fouling is causing increased fuel consumption where it's not possible to use a bucket and sponge. A hosepipe can be used to remove graffiti from a boat where this cannot be reasonably done using a bucket/alternative. A hosepipe can be used to prevent or control the spread of non-native and/or invasive species where other means are not appropriate.

	A hosepipe can be used by a business for commercial cleaning (e.g. boat hire business) where this cannot be reasonably done using a bucket.
5. Filling or maintaining a domestic swimming or paddling pool (this would include constructed, non-inflatable hot tubs)	A hosepipe can be used when: • Filling or maintaining a pool where necessary in the course of its construction • Filling or maintaining a pool using a hand-held container which is filled with water drawn directly from a tap • Filling or maintaining a pool that is designed, constructed or adapted for use in the course of a programme of medical treatment • Filling or maintaining a pool that is used for the purpose of decontaminating animals from infection or disease • Filling or maintaining a pool used in the course of a programme of veterinary treatment • Filling or maintaining a pool in which fish or other aquatic animals are being reared or kept in captivity A hosepipe/mains fed system can be used when filling a swimming pool, paddling pool, swim spa or exercise spa that is a fixed structure from empty after construction or significant refurbishment. In this case significant refurbishment should be treated as equivalent to construction. Once it has been refilled then a hosepipe cannot be used for any subsequent filling. A hosepipe/mains fed system can be used to top up a swimming pool, swim spa, exercise spa, paddling pool as part of maintenance (i.e. commercial) service contract but not by a domestic customer. A hosepipe/mains fed system can be used for pools within places of worship or community pools when they are used as part of a religious ceremony.
6. Drawing water, using a hosepipe, for domestic recreational use (such as hot tubs of all kinds and inflatable paddling pools)	A hosepipe can be used when filling a hot tub from empty after construction or installation or significant refurbishment. In this case significant refurbishment should be treated as equivalent to construction. Once it has been refilled then a hosepipe cannot be used for any subsequent filling. For clarity, where people use a hot tub for medical purposes, and cannot fill it with a watering can, then a hosepipe may be used on the grounds of health and safety.

	A hosepipe can be used for filling a water tank in a caravan or motorhome where the water is to be used for washing, cooking or sanitation purposes. A hosepipe can be used to fill a hot tub that is rented to customers as part of a commercial enterprise. Once the rented hot tub has been filled then a hosepipe cannot be used for any subsequent filling. A hosepipe can be used to top up a hot tub as part of maintenance (i.e. commercial) service contract but not by a domestic customer.
7. Filling or maintaining a domestic pond (manmade or natural) using a hosepipe	A hosepipe can be used when filling or maintaining a domestic pond in which fish or other aquatic animals are being reared or kept in captivity. Commercial ponds containing fish or other aquatic animals can be topped up using a hosepipe when this cannot be reasonably done using a bucket.
8. Filling or maintaining an ornamental fountain (includes a cascade or any other display of moving water, and includes filling by permanent plumbing)	A hosepipe can be used when filling or maintaining an ornamental fountain which is in or near a fish-pond and whose purpose is to supply sufficient oxygen to the water in the pond in order to keep the fish healthy. A hosepipe can be used for ornamental fountains within places of worship or community ornamental fountains when they are used as part of a religious ceremony and where this cannot be reasonably done using a bucket.
9. Cleaning walls, or windows, of domestic premises using a hosepipe	A hosepipe can be used to clean graffiti where this cannot be reasonably done using a bucket / alternative. A hosepipe can be used where cleaning apparatus is not connected to mains supply. Electric pumps that are connected to water butts filled by rainwater are not covered by the restrictions. A hosepipe can be used to prevent or control the spread of non-native and/or invasive species where other means are not appropriate. A hosepipe can be used to clean the walls and windows of domestic premises where this is done by a business as a service to customers. For clarity: the use of water-fed poles by commercial cleaners for window cleaning at height is permitted under the health and safety exception. The domestic use of a water-fed pole is not permitted under TUB.

10. Cleaning paths or patios using a hosepipe	A hosepipe can be used to clean graffiti where this cannot be reasonably done using a bucket / alternative. A hosepipe can be used where cleaning apparatus is not connected to mains supply. Electric pumps that are connected to water butts filled by rainwater are not covered by the restrictions. A hosepipe can be used to prevent or control the spread of non-native and/or invasive species where other means are not appropriate. A hosepipe can be used to clean the paths or patios of domestic premises where this is done by a business as a service to customers For clarity: the use of water-fed poles by commercial cleaners for window cleaning at height is permitted under the health and safety exception. The domestic use of a water-fed pole is not permitted under TUB.
11. Cleaning other artificial surfaces using a hosepipe	A hosepipe can be used to clean graffiti where this cannot be reasonably done using a bucket / alternative. A hosepipe can be used where cleaning apparatus is not connected to mains supply. Electric pumps that are connected to water butts filled by rainwater are not covered by the restrictions. A hosepipe can be used to prevent or control the spread of non-native and/or invasive species where other means are not appropriate. A hosepipe can be used to clean artificial outdoor surfaces of domestic premises where this is done by a business as a service to customers. Cleaning outdoor public and community spaces where this cannot be reasonably done using a bucket/alternative. For clarity: the use of water-fed poles by commercial cleaners for window cleaning at height is permitted under the health and safety exception. The domestic use of a water-fed pole is not permitted under TUB.

Representations

You do not need to make representation if the use of water is covered or you are in one of the categories of people noted above in the exceptions table. If one of the exceptions listed above applies to you then you can use your hosepipe for that specific reason.

If a representation concerning any of these prohibitions is still required then it may be made in writing to Anglian Water, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon, PE29 6XU or hosepipe@anglianwater.co.uk.

If, as a result of such representations, Anglian Water decides to vary any terms of the prohibition, a further notice will be published. Subject to this, the prohibitions will have effect from the beginning of the stated date and will remain in force until further notice.

Further details concerning the prohibitions and actions concerning the current drought may be found on Anglian Water's website at www.anglianwater.co.uk/hosepipe.